**Table A1.1 - Medicines, drugs and related products**

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| **Area of consumer protection** | **How conformity assessment procedures are addressed** | **Proposed strategy for National Quality Infrastructure development** |
| Cosmetics, drugs (Western medicine) and devices  | Cosmetics Devices and Drugs Authority (Ministry of Health) Authorized officer examines the manufacturing, processing or storing facility and articles and packages therein. Articles in respect of which an offence has been committed are seized and submitted to the Approved Analyst (Government analyst) or Additional Approved Analyst for analysis and examination. The Analyst issues a certificate or report to the Authority.In addition the following assurance shall also be provided.* Any drug shall conform to the prescribed standard specification or the requirements as indicated in Schedule A or in the label accompanying the drug.
* The premises manufacturing drugs described in Schedule B or C shall be approved.
* The batches from drugs manufactured as described in Schedule D shall be approved.
 | **a)** Each inspector to be certified by a body for competence according to the work area**b)** Certificates and reports should be obtained from accredited laboratories |
| Health servicesMedical Institutions(Ministry of Health) | Ministry of Health It is proposed to formulate and enforce schemes of accreditation for private medical institutions. Panel of persons possessing knowledge, expertise, skill or learning is appointed to assist and advice the Council and to examine and evaluate the applications.  | **a)** Medical laboratory accreditation scheme should be based on ISO 15189: **b)** A nationalscheme to be devisedto other laboratories which are not up to ISO 15189**c)** A separate accreditation scheme to be devised to the rest of the activities of the private medical Institutions **d)** All above points shall be applied to public medical institutions as well |
| Ayurvedic drugs | Director General of Ayurvedic Services It is proposed toexamine the manufacturing, processing or storing facility and articles and packages therein. Articles in respect of which an offence has been committed are seized and submitted to the Approved Analyst (Government analyst) or Additional Approved Analyst for analysis and examination. The Analyst issues a certificate or report to the Authority. | **a)** Each inspector to be certified by a body for competence according to the work area**b)** Certificates and reports should be obtained from accredited laboratories |

**Table A1.2 - Food Items**

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| **Area of consumer protection** | **How conformity assessment procedures are addressed** | **Proposed strategy for National Quality Infrastructure development** |
| Food items | Food authority For every administrative area of a local authority, food authorities have been appointed to execute and enforce the Act. After examination of food items, any food item in respect of which an offence has been committed is seized and if there has been a contravention of the provisions of the Act, such item is submitted to the Approved Analyst (Government Analyst) and one Additional Approved Analyst or more for examination or analysis. The Analyst issues a certificate or report to the Authorized Officer. | **a)** Establishing Inspection bodies within each local authority and promoting them for accreditation**b)** Each inspector to be certified by a body for competence in the work area**c)** Certificates should be obtained from accredited laboratories**d)** Laboratories maintained in Pradeshiya Sabhas, Municipal Councils, Urban Councils, Government Authorities and Medical Research Institute to be accredited. |
| Meat products | Dept. of Animal Production and Health /Dept. of Import and Export Control |  |
| Items (85) made compulsory under import inspection  | SLSI /Dept. of Import and Export Control |  |
| Tea | Sri Lanka Tea Board / Dept. of Import and Export Control |  |
| Fisheries | Director of Fisheries and Aquatic Resources No person is allowed to engage in any prescribed fishing operation in Sri Lanka waters except under the authority and otherwise than in accordance with terms and conditions, of a license issued by the Director or any licensing Officer.An inspector carries out inspections in fishing boats for compliance with the conditions specified in the Schedules. All processing establishments of fish products for export are to be certified by the Competent authority. All certified establishments are to be inspected and monitored regularly. Each inspector shall be furnished with a certificate of appointment.Each certified licensee shall carry out periodic checks on critical points, get samples tested in a laboratory approved by the Competent authority, adopt a sampling programme, and carry out checks on GMP.Experts from any specified country which has entered into any bi-lateral agreement may conduct spot checks to verify that regulations are followed by a certified licensee. The Competent authority may obtain the assistance of any statutory authority or any **accredited** inspection body or delegate power to such body to conduct inspections.Quality of water used for processing of fish shall be analyzed in a laboratory approved by the competent authority. Any statutory authority or any **accredited** inspection body to read as any **accredited** inspection body. Authority, body or laboratory to read as **accredited** inspection body or laboratoryTests on fish products shall be carried out by any **accredited** laboratory. Any laboratory that fulfills the applicable requirements of ISO 17025 subject to such approved laboratory obtaining accreditation is approved. All enterprises and establishments processing aquaculture products shall be monitored and inspected following a national residue monitoring plan. Official samples shall be tested at one or more laboratories approved by the Competent authority.  | **a)** Each inspector to be certified by a body for competence according to the work area**b)** Certificates and reports should be obtained from accredited laboratories **c)** Establishing inspection bodies for import and export inspections and obtaining accreditation |
| Desiccated Coconut | Coconut Development Authority |  |
| Spices | Food Control Admin. Unit (Ministry of Health)/ Dept. of Import and Export Control |  |

**Table A1.3 - Occupational Safety and Health**

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| **Area of consumer protection** | **How conformity assessment procedures are addressed** | **Proposed strategy for National Quality Infrastructure development** |
| Worker health and safetyPlant safety and Construction work | **Department of Labour**1. **Registration of factories and approval of buildings including extensions;** Approved by the Chief Factory Inspecting Engineer or District Factory Inspecting Engineer
2. **Health**; Cleanliness, over crowding, temperature, ventilation, lighting, drainage system, sanitary convenience, medical supervision**:** Inspected by Factory Inspecting Engineer under the District Factory Inspecting Engineer/ Chief Factory Inspecting Engineer
3. **Safety;**

**c1**) Prime movers, transmission and other machinery, dangerous substances and fumes: Inspected by Factory Inspecting Engineer under the District Factory Inspecting Engineer/ Chief Factory Inspecting Engineer**c2) Hoists and lifts, chains, ropes and lifting tackles, cranes and other lifting machines :** Examined by a competent person**c3) Construction work, explosives and inflammables**:Inspected by Factory Inspecting Engineer under the District Factory Inspecting Engineer/ Chief Factory Inspecting Engineer**c4) Steam boilers:** Inspected by an Inspector of a boiler-inspectingcompany**c5) Steam receivers and containers:** Examined by an Inspector of a steam receiver-inspectingcompany holding a certificate issued by theCommissioner**c6) Air receivers:** Examined by an Inspector of an air receiver-inspectingcompany holding a certificate issued by theCommissioner**c7) Gas receivers:** Examined by an Inspector of a gas receiver-inspectingcompany holding a certificate issued by theCommissioner**c8) Water sealed gas holders:** Examined by an Inspector holding a certificate issued by theCommissioner**c9) Means of escape in fire, fire fighting appliances, safety of factory premises :** Certified byFactory Inspecting Engineer/ District Factory Inspecting Engineer1. **Sample analysis:** Samples drawn byDistrict Factory Inspecting Engineer or a person authorized by the Chief Factory Inspecting Engineer and tested by the Government Analyst’s Department or any Government Laboratory or any Government Institution.
2. **Industrial diseases;** Examined by registered medical practitioners

**f) Employment of women and young persons’ hours and holidays :** Inspected by Factory Inspecting Engineer under District Factory Inspecting Engineer | **a)** Establishing district-wise inspection bodies that perform inspections on safety, health and welfare of workers in factories and accrediting them.**b)** Inspecting companies for boiler, steam receiver, air receiver and gas receiver shall be accredited**c)** Sample analysis to be done by accredited testing laboratories **d)** Individual inspectors to be certified for competence according to the work area by bodies certifying persons **e)** Government laboratories and Institutions testing samples should be encouraged to be accredited |

**Table A1.4 - Consumer products for Fair Trade Practices**

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| **Area of consumer protection** | **How conformity assessment procedures are addressed** | **Proposed strategy for National Quality Infrastructure development** |
|  **Fair trade practices****Customer complaints****Quality****Measurement units** | **Dept of Internal Trade**Authorized Officers assigned by Commissioner of Internal Trade enter the premises and inspect articles being manufactured, stored or sold and are enforced to seize any article found in contravention of the provisions of the Act.Health workers affiliated to healthcare systems to conduct demonstration, professional evaluation or research of feeding with infant milk foodsInfant milk foods and infant foods to conform to prescribed standards. Consumer products (eg. Exercise books, canned fish, condensed milk**)** to conform to SLS specificationsSelf declaration by manufacturers for certain products **Consumer Affairs Authority**The authority accepts complaints from consumers with regard to the sale of any product or service and all such complaints are inquired to determine whether the manufacture or sale of product or provision of service conforms to the standards or specifications determined by the Authority. Failing to comply with an order by the manufacturer or trader is a guilty by this Act. The Authority has powers to inspect the premises and seize any goods found in contravention of the provisions of this Act. If it is deemed that the goods do not conform to the standards and specifications, an Authorized Officer obtains a sample, sends it to an Approved analyst for analysis and obtains a certificate for submission to the courts**Sri Lanka Standards Institution** The members of the staff examines any commodity or product in the manufacturing, production, processing or treatment of which there is a standard specification or a certification mark and take samples for analysis under different schemes; a) Certification marks schemesb) Providing testing and calibration servicesc) Import inspectiond) Export inspection**Measurement Units, Standards & Services Department**Inspectors are appointed district-wise by the Director of Measurement Units, Standards & Services for each area. Only the inspectors who are holding certificates for competency are assigned. The inspectors use tertiary standards for inspections. | a). To test samples and to obtain certificates from accredited testing laboratories.1. **b**) To certify health professionals for consultation service
2. To establish a self-declaration certification scheme for identified products
3. To test samples and obtain certificates from accredited testing laboratories.
4. To establish a self-declaration cerification scheme for identified products

**a)** Each inspector to be certified by a body for competence according to the work area**b)** Certificates and reports should be obtained from accredited laboratories **c)** Establishing inspection bodies for import and export inspections and obtaining accreditation**d)** Establishing certification bodies for certification of products and systems and obtaining accreditation1. National Measurement Laboratory to be accredited
2. Establishing an inspection body to perform inspections on weights and measures
3. Each inspector to be certified by a body for competence according to the work area
4. Certificates and reports should be obtained from accredited laboratories
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**Table A1.5 - Environment**

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| **Area of consumer protection** | **How conformity assessment procedures are addressed** | **Proposed strategy for National Quality Infrastructure development** |
| Air NoiseWater Land conservationSolid wasteNatural resources | **Central Environmental Authority** **a)** Authorized officer of CEA examines and inspects any equipment or industrial plant;1. take samples of any pollutants that are emitted, discharged or deposited or are likely to be
2. examine documents relating to the performance or use of equipment or industrial plant or relating to the emission, discharge or deposit from such equipment or industrial plant
3. take samples of any fuel, substance or material used or likely to be used

**b)** Analysts are appointed for making analysis of samples and Pollution Control Officers for inspection and evaluating the records of monitoring prescribed equipment and installations for detecting the presence, quantity and nature of waste and their effects on the receiving portions of the environment.**c)** Authority has the powers to delegate its powers, duties and functions to any Government department, corporation, statutory board, local authority or any public officer with the concurrence of the relevant Minister.**d)** No user of a motor vehicle shall discharge emissions into the atmosphere exceeding the mobile air emission limits. Garages are authorized by the Commissioner of Motor Traffic with the approval of the CEA as accredited garages for testing and certifying the mobile air emission standards of any motor vehicle. Every owner or user of a motor vehicle shall produce an annual compliance certificate of motor emission issued by such garage. The measuring equipment used by that garage shall be in compliance with OMIL R 99 of 1991. | **a)** Establishing an Inspection body within the CEA to perform inspections on environmental protection, which shall be accredited **b)** Sample analysis to be done by accredited testing laboratories **c)** Each inspector to be certified for competence according to the work area by a body certifying persons **d)** Government departments, corporations, statutory boards, and local authorities should be encouraged to be accredited bodies for the relevant inspection **e)** Public officers selected for assessments should be encouraged to obtain a certificate for competence by a body certifying persons.  |

**Table A1.6 - Chemicals**

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| **Area of consumer protection** | **How conformity assessment procedures are addressed** | **Proposed strategy for National Quality Infrastructure development** |
| **Chemicals;**PesticidesUse of chemicalsChemicals- nitrates Lubricants | **Registrar of Pesticides** Registrar of Pesticides under Director of Agriculture acts as the licensing authority for pesticides. The Registrar on receipt of an application registers the pesticide issues a license or a proviusional permit for limited marketing, pending the issue of a license. When a pesticide is approved, the container or package containing such pesticide is also approved.Authorized Officers appointed by the Director are enforced to enter any premises, obtain samples and send them for analysis to Authorized analyst. In dispute a second sample is sent to a referee analyst nominated by the Registrar.Central Environmental AuthorityDepartment of AgricultureMinistry of Interior Affairs/ Dept. of Import and Export ControlPetroleum Corporation | 1. Establishing an inspection body to perform inspections on pesticides
2. Each inspector to be certified by a body for competence according to the work area
3. Certificates and reports should be obtained from accredited laboratories
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**Table A1.7 - Other aspects**

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| **Area of consumer protection** | **How conformity assessment procedures are addressed** | **Proposed strategy for National Quality Infrastructure development** |
| Fuel transportationAtomic EnergyAnimal HusbandryWildlifeGem and JewelleryFisheries with lifeForestry TimberTelecommunication | Atomic Energy authorityDept of AgricultureCentral Environmental AuthorityCeylon Electricity BoardGem and Jewellery AuthorityMinistry of Forest ConservationTelecommunication Regulatory Commission | Yet to be studied |